CellTrend – PATIENT INSTRUCTIONS

1) Collection Instruction
- draw one serum tube
- clot ca. 30 minutes
- spin 10 minutes at 2400 rpm
- aliquot serum to clear transport tube
- send at room temperature in a bag
   ➔ LABEL: Name

2) Shipping
   ➔ to ensure sample arrives before the weekend, please ship on Monday or Tuesday
- sample does not need to be cooled
   ---EXCEPTION--- on hot summer days, please use a box with an ice pack
- use FedEx for shipping with International First or International Priority
- fill in the request form with: name, address, email-address
- the customs declaration should contain the following information:
  - human blood sample without commercial value, for research purposes
  - HC 30.02.90.10
  - EORI no. DE6521967
   ➔ incomplete information often leads to a delay in customs clearance, i.e. your sample will arrive later than expected

Send sample to:
CellTrend GmbH
Im Biotechnologiepark 3
14943 Luckenwalde
GERMANY

3) Results and Billing
- bill will be sent via email after measurement
- NOTE: results will not be sent to doctor or you unless payment is received
- payment is only possible by wire transfer to CellTrend bank account or by using Paypal
  ➔ information will be at the bottom of the invoice
- IMPORTANT: note invoice number