



CellTrend – PATIENT INSTRUCTIONS

1) Collection Instruction

- draw one serum tube
- clot ca. 30 minutes
- spin 10 minutes at 2400 rpm
- aliquot serum to clear transport tube
- send at room temperature in a bag
- ➔ **LABEL:** Name

2) Shipping

➔ **to ensure sample arrives before the weekend, please ship on Monday or Tuesday**

- sample does not need to be cooled
---**EXCEPTION**--- on hot summer days, please use a box with an ice pack
 - use FedEx for shipping with International First or International Priority
 - fill in the request form with: name, address, email-address
 - the **customs declaration** should contain the following information:
 - o human blood sample without commercial value, for research purposes
 - o HC 30.02.90.10
 - o EORI no. DE6521967
- ➔ incomplete information often leads to a delay in customs clearance, i.e. your sample will arrive later than expected

Send sample to:

CellTrend GmbH
Im Biotechnologiepark 3
14943 Luckenwalde
GERMANY

3) Results and Billing

- bill will be sent via email **after** measurement
- **NOTE:** results will not be sent to doctor or you unless payment is received
- payment is only possible by wire transfer to CellTrend bank account or by using Paypal
➔ information will be at the bottom of the invoice
- **IMPORTANT:** note invoice number