



CellTrend – PATIENT INSTRUCTIONS

1) Collection Instruction

- draw one serum tube
- clot 10-15 minutes
- spin 10 minutes at 2400 rpm
- aliquot serum to clear transport tube
- send at room temperature in a bag
- ➔ **LABEL:** Name, date of birth

2) Shipping

➔ **to ensure sample arrives before the weekend, please ship on Monday or Tuesday**

- sample does not need to be cooled
---EXCEPTION--- on hot summer days, please use a box with an ice pack
- use FedEx for shipping with International First or International Priority
- fill in the request form with: name, address, email-address and phone number
- the **customs declaration** should contain the following information:
 - human blood sample without commercial value, for research purposes
 - HC 30021098
 - EORI no. DE6521967
- incomplete information often leads to a delay in customs clearance, i.e. your sample will arrive later than expected

Send sample to:

CellTrend GmbH

Im Biotechnologiepark 3 TGZ 2

14943 Luckenwalde

GERMANY

3) Results and Billing

- test results and bill will be sent via email after measurement
- **NOTE:** results will not be sent to doctor or you unless payment is received
- payment is only possible by wire transfer to CellTrend bank account or by using Paypal (info@celltrend.de)
- information will be at the bottom of the invoice they send you
- **IMPORTANT:** note invoice number