CellTrend – PATIENT INSTRUCTIONS

1) **Collection Instruction**
   - draw one serum tube
   - clot 10-15 minutes
   - spin 10 minutes at 2400 rpm
   - aliquot serum to clear transport tube
   - send at room temperature in a bag
   ➔ **LABEL**: Name, date of birth

2) **Shipping**
   ➔ to ensure sample arrives before the weekend, please ship on Monday or Tuesday
   - sample does not need to be cooled
     ---**EXCEPTION**--- on hot summer days, please use a box with an ice pack
   - use FedEx for shipping with *International First* or *International Priority*
   - fill in the request form with: name, address, email-address and phone number
   - the **customs declaration** should contain the following information:
     - human blood sample without commercial value, for research purposes
     - HC 30021098
     - EORI no. DE6521967
   - incomplete information often leads to a delay in customs clearance, i.e. your sample will arrive later than expected

**Send sample to:**
CellTrend GmbH
Im Biotechnologiepark 3 TGZ 2
14943 Luckenwalde
GERMANY

3) **Results and Billing**
   - test results and bill will be sent via email after measurement
   - **NOTE**: results will not be sent to doctor or you unless payment is received
   - payment is only possible by wire transfer to CellTrend bank account or by using Paypal ([info@celltrend.de](mailto:info@celltrend.de))
   - information will be at the bottom of the invoice they send you
   - **IMPORTANT**: note invoice number